

We are an ambitious and inclusive Trust of schools  
strengthening communities through excellent education.

**Ted**  
**Wragg** TRUST



# Exmouth Community College

## Exam Policy

**Responsibility for approval:** Senior Exec  
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## Policy Statement

- 1.1 We are an ambitious and inclusive Trust of schools, strengthening our communities through excellent education. We are committed to providing excellent education for every child, every day and aim to strengthen the work with our communities to continue to improve outcomes for our children.
- 1.2 Our Trust is committed to ensuring that exams are managed and administered effectively.
- 1.3 The aim of this policy is to ensure:
  - The planning and management of exams is conducted in the best interest of candidates
  - Our system of exams administration is efficient and clear, and staff and pupils understand what is required and expected of them
  - We comply with requirements and guidance set out by the Joint Council for Qualifications (JCQ) and awarding bodies

## 2.0 Scope and Purpose

- 2.1 The purpose of this exams policy is:
  - to ensure the planning and management of exams is conducted efficiently and in the best interests of candidates.
  - to ensure the operation of an efficient exams system with clear guidelines for all relevant staff
- 2.2 It is the responsibility of everyone involved in the centre's exam processes to read, understand, and implement this policy.
- 2.3 Where references are made to JCQ regulations/guidelines, further details can be found at [www.jcq.org.uk](http://www.jcq.org.uk).

## 3.0 Definition

- 3.1 For the purpose of this document:
  - The Ted Wragg Multi Academy Trust is referenced to as the Ted Wragg Trust or TWT or the Trust.
  - The School, College or Academy is referenced to as the school.

## 4.0 Legal Framework

- 4.1 This Policy will be published on the school website and will be included in the Trust's Policy Monitoring Schedule.

## 5.0 Exam responsibilities

- 5.1 Head of centre:
  - has overall responsibility for the school/college as an exams centre and advises on appeals and review of marking.
  - Is the individual who is accountable to the awarding bodies for ensuring that the centre is compliant with the JCQ regulations and awarding body requirements.
  - Is responsible for ensuring that all staff comply with the [JCQ guidelines](#).
  - Is responsible for ensuring that all suspected or actual incidents of malpractice are reported, in line with the JCQ guidance on [malpractice in examinations and assessments](#).
  - Ensures that [JCQ guidance for centres on cyber security](#) is followed.
  - Ensures that accurate candidate contact information is obtained and maintained.

- Ensures appropriate controls are in place that allow accurate data to be submitted to the awarding bodies, e.g. entries and internally assessed marks.
- Ensures that candidates are entered under names that can be verified against suitable identification such as a birth certificate or passport. A candidate should only be entered under alternative names in exceptional circumstances.

#### 5.2 Exam Officer:

- Manages the administration of internal and or external exams.
- Advises the senior leadership team (SLT), subject and class tutors, and other relevant support staff on annual exams timetables and procedures as set by awarding bodies.
- Checks external and internal exam dates for accuracy on ECC Master calendar. Communicate regularly with staff about imminent deadlines and events. These dates are provided to all staff via the Staff Handbook.
- Ensures that candidates and their parents/carers are informed of, and understand, aspects of the exams timetable that will affect them.
- Provides and confirms detailed data on estimated entries.
- Maintains systems and processes to support the timely entry of candidates for their exams.
- Receives, checks and securely stores all exam papers and completed scripts, and ensure that scripts are dispatched as per the guidelines.
- Administers access arrangements and make applications for special consideration following the regulations in the JCQ [guidance on the special consideration process](#).
- Identifies and manages exam timetable clashes.
- Accounts for income and expenditures relating to all exam costs/charges.
- Line manages the Senior exams administrator in organising the recruitment, training and monitoring of a team of exams invigilators responsible for the conduct of exams.
- Tracks, dispatches and stores returned coursework/controlled assessments
- Arranges for dissemination of exam results and certificates to candidates, and forwards, in consultation with the SLT, any post-results service requests.
- Reports all suspected or actual incidents of malpractice, in line with the JCQ guidance on suspected malpractice in examinations and assessments
- Advises on appeals and review of marking.
- Are 1 of the key holders to the secure room with question papers and pre-release materials.

#### 5.3 Heads of Department

- Advises the exams officer of any changes to syllabus or assessment details for their subjects.
- Advises the exams officer of entries for their subjects.
- Gives guidance and pastoral care for candidates who are unsure about exams entries or amendments to entries.
- Accurately completes entry and mark sheets and adhering to deadlines as set by the exams officer.
- Accurately completes coursework/controlled assessment mark sheets and declaration sheets.
- Decides on post-results procedures.

#### 5.4 Teachers

- Supplying information about entries, coursework and controlled assessments as required by the head of department and/or the exams officer.

#### 5.5 Assistant Special Needs Coordinator (SENCO) EAA

- Identification and testing of candidates' requirements for access arrangements and notifying the exams officer in good time so they can put exam day arrangements in place.
- Processing any necessary applications in order to gain approval (if required)
- Working with the exams officer to provide the access arrangements required by candidates in exam rooms.

#### 5.6 Lead invigilator(s)

- Assisting the exams officer to run exams efficiently, according to JCQ regulations.
- Collecting exam papers and other material from the exams office before the start of the exam
- Collecting all exam papers in the correct order at the end of the exam and ensuring they are returned to the exams office.

#### 5.7 Senior Exams Administrator

- Assisting the exams officer to run exams efficiently, according to JCQ regulations.

#### 5.8 Candidates

- Confirming and signing entries
- Understanding coursework/controlled assessment regulations and signing a declaration that confirms the coursework to be their own.
- Ensuring they conduct themselves in all exams according to the JCQ regulations.

## 6.0 Qualifications offered

6.1 The Headteacher decides on the qualifications offered by the school.

6.2 We offer the following types of qualifications:

- GCSEs, BTECs (both Level 2 and 3), NCFE, OCR Cambridge nationals, A levels, YMCA, Entry Level.

6.3 The subjects offered for these qualifications in any school year may be found on our website [Exmouth Community College - Curriculum](#)

6.4 If there will be a change to a specification for the next year, the exams office must be informed by in the Summer term prior to commencement.

6.5 The specification is the actual content/syllabus of the exam (as opposed to qualification type or subject). For instance, switching from OCR to AQA for English.

6.6 Informing the exams office of changes to a specification is the responsibility of the Head of Subject, once agreed by their SLT link manager.

6.7 Decisions on whether a candidate should be entered for a particular subject will be taken by the Assistant Headteacher Achievement in consultation with the SENCO, Heads of House and Subject leaders.

## 7.0 Exams Series

7.1 Internal exams (mock or trial exams) and assessments are scheduled in the following exam series:

- October 25 – GCSE MFL Speaking
- November 25 - GCSEs/NCFE/GCEs/BTECs
- January 26 – GCSE MFL Speaking/Year 12 exams
- February 26 – GCSEs/NCFE/GCEs/BTECs

- June 26 – GCSE (Year 8, 9 English and Maths common assessments, Year 10)

7.2 External exams and assessments are scheduled in the following exam series:

- November 2025 GCSE resits
- January 2026 BTEC
- June 2026 All qualifications

7.3 Internal exams are held under external exam conditions.

7.4 The Head of subject in collaboration with SLT link and Trust subject lead, if applicable decides which exam series are used in the centre.

7.5 The centre does offer assessments on an on-demand basis for the YMCA only. If offered, on-demand assessments can be scheduled only in windows agreed between the Head of subject and Exams officer, and the AHT KS5.

## 8.0 Exam Timetables

8.1 Once confirmed, the exams officer will circulate the exam timetables for internal and external exams at a specified date before each series begins. BTECs/NEAs to be arranged and advised by the departments.

**8.2 [Only applies to AQA, OCR, Pearson and WJEC AS Further Mathematics, AS Mathematics, A-level Further Mathematics or A-level Mathematics examinations:**

8.3 Where a candidate has a timetable clash involving an AS Further Mathematics, AS Mathematics, A-level Further Mathematics or A-level Mathematics examination, a centre cannot move the examination to the morning session.

8.4 An AS Further Mathematics, AS Mathematics, A-level Further Mathematics or A-level Mathematics examination must always be sat in the published afternoon session as per the awarding body's timetable.

8.5 For further information please see the JCQ document Timetable clashes involving an AS Further Mathematics, AS Mathematics, A-level Further Mathematics or A-level Mathematics examination, which may be found at: <https://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations>].

## 9.0 Entries, entry details and late entries

9.1 Candidates or parents/carers can request a subject entry, change of level or withdrawal. If this is against the advice of the College and incurs costs, the parents/carers will be liable for recharge.

9.2 The centre does not accept entries from private candidates.

9.3 The centre does not act as an exams centre for other organisations.

9.4 Entry deadlines are circulated to heads of department/curriculum via e-mail and the staff handbook.

9.5 Heads of department/curriculum will provide estimated entry information to the exams officer to meet JCQ and awarding body deadlines.

9.6 Entries and amendments made after an awarding organisation's deadline (i.e. late) require the authorisation, in writing, of AHT achievement for KS4 and AHT Sixth Form for KS5.

9.7 BTEC resits and GCSE re-sits in English and Maths are permitted.

9.8 AS re-sits/retakes are only allowed in exceptional circumstances.

9.9 A level re-sits/retakes are only allowed in exceptional circumstances

9.10 Principal Learning is not run at ECC

9.11 Functional skills are not run at ECC

9.12 Re-sit decisions will be made by Faculty Leaders in consultation with AHT of the relevant Key Stage.

## 10.0 Exam Fees

- 10.1 Candidates or departments will not be charged for changes of tier, withdrawals made by the proper procedures or alterations arising from administrative processes provided these are made within the time allowed by the awarding bodies.
- 10.2 The exams officer will publish the deadline for actions well in advance for each exams series.
- 10.3 GCSE entry exam fees are paid by the centre.
- 10.4 AS entry exam fees are paid by the centre.
- 10.5 A level entry exam fees are paid by the centre.
- 10.6 Principal Learning is not offered at ECC.
- 10.7 Functional skills are not offered at ECC.
- 10.8 Late entry or amendment fees are paid by the department.
- 10.9 Fee reimbursements are sought from candidates:
  - if they fail to sit an exam, without supporting medical evidence;
  - if they do not meet the necessary coursework requirements without medical evidence or evidence of other mitigating circumstances.
- 10.10 GCSE English and Maths re-sit fees are paid by the centre.

## 11.0 Equality Legislation

- 11.1 All exam centre staff must ensure that they meet the requirements of any equality legislation.
- 11.2 The centre will comply with the legislation, including making reasonable adjustments to the service that they provide to candidates in accordance with requirements defined by the legislation, awarding bodies, and JCQ. This is the responsibility of the Data, exams and finance lead.

## 12.0 Access Arrangements

- 12.1 The SENCo/Assistant SENCo (EAA) will inform subject teachers of candidates with special educational needs and any special arrangements that individual candidates will need during the course and in any assessments/exams.
- 12.2 A candidate's access arrangements requirement is determined by the Assistant SENDCo in charge of EAA.
- 12.3 Ensuring there is appropriate evidence for a candidate's access arrangement is the responsibility of Assistant SENDCo in charge of EAA.
- 12.4 Submitting completed access arrangement applications to the awarding bodies is the responsibility of the Assistant SENDCo in charge of EAA.
- 12.5 Rooming for access arrangement candidates will be arranged by the Exams Officer.
- 12.6 Invigilation and support for access arrangement candidates, as defined in the JCQ access arrangements regulations, will be organised by the Exams officer in collaboration with Assistant SENDCo EAA.

## 13.0 Contingency planning

- 13.1 Contingency planning for exams administration is the responsibility of the DHT Curriculum and standards.
- 13.2 Contingency plans are available via the school handbook, accessible on the All-staff Teams and are in line with the guidance provided by Ofqual, JCQ and awarding organisations.

## 14.0 Estimated grades

- 14.1 Subject teachers, quality assured by Subject leaders, are responsible for submitting estimated grades to the Exams Officer when requested by the Exams Officer.

## 15.0 Managing invigilators

- 15.1 External staff will be used to invigilate examinations.
- 15.2 These invigilators will be used for internal exams and external exams.
- 15.3 Recruitment of invigilators is the responsibility of the Exams Officer.
- 15.4 Securing the necessary Disclosure Barring Service (DBS) clearance for new invigilators is the responsibility of the HR team.
- 15.5 DBS fees for securing such clearance are paid by the centre.
- 15.6 Invigilators' rates of pay are set by the Head of centre.
- 15.7 Invigilators are recruited, timetabled, trained, and briefed by the Exams Officer.

## 16.0 Malpractice

- 16.1 The head of centre in consultation with Data, exams and finance lead is responsible for investigating suspected malpractice.

## 17.0 Exam days

- 17.1 The Exams Officer will book all exam rooms after liaison with other users and make the question papers, other exam stationery and materials available for the invigilator.
- 17.2 Site management staff are responsible for setting up the allocated rooms, and will be advised of requirements a minimum of three weeks in advance.
- 17.3 The Lead invigilator will start and finish all exams in accordance with JCQ guidelines.
- 17.4 Subject staff may be present at the start of the exam to assist with identification of candidates. Any staff present must be in accordance with the rules defined by JCQ concerning who is allowed in the exam room and what they can do.
- 17.5 In practical exams, subject teachers' availability will be in accordance with JCQ guidelines.
- 17.6 Exam papers must not be read by subject teachers or removed from the exam room before the end of a session. Papers will be distributed to heads of subject, if requested, in accordance with JCQ's recommendations (24 hours after the exam).
- 17.7 After an exam, the exams officer will arrange for the safe dispatch of completed examination scripts to awarding bodies, working in conjunction with Exams Officer Senior administrator.

## 18.0 Candidates

- 18.1 The Exams Officer will provide written information to candidates in advance of each exam series. A formal briefing session for candidates may be given by the AHT KS4 and AHT KS5 or the Exams Officer.
- 18.2 The centre's published rules on acceptable dress and behaviour apply at all times. Candidates' personal belongings remain their own responsibility and the centre accepts no liability for their loss or damage.
- 18.3 In an exam room candidates must not have access to items other than those clearly allowed in the instructions on the question paper, the stationery list, or the specification for that subject. This is particularly true of mobile phones and other electronic communication or storage devices with text or digital facilities. Any precluded items must not be taken into an exam room.
- 18.4 Disruptive candidates are dealt with in accordance with JCQ guidelines. Candidates are expected to stay for the full exam time at the discretion of the AHT KS4 AHT KS5 or SENDCo.
- 18.5 Note: candidates who leave an exam room must be accompanied by an appropriate member of staff at all times.
- 18.6 The Exams Officer is responsible for handling late or absent candidates on exam day.

## 19.0 Clash candidates

19.1 The Exams Officer will be responsible as necessary for supervising escorts, identifying a secure venue and arranging overnight stays.

## 20.0 Special consideration

20.1 Should a candidate be unable to attend an exam because of illness, suffer bereavement or other trauma, be ill or otherwise disadvantaged or disturbed during an exam, then it is the candidate's responsibility to alert the centre's Exams Officer to that effect.

20.2 The candidate must support any special consideration claim with appropriate evidence within 5 working days of the request from the Exams Officer.

20.3 The Exams Officer will make a special consideration application to the relevant awarding body by the published date.

## 21.0 Internal assessment

21.1 It is the duty of heads of subject to ensure that all internal assessment is ready for dispatch at the correct time. The record of each dispatch, including the recipient details and the date and time sent is logged as per ECC external post processes.

21.2 The Data, exams and finance lead will inform staff of the date when appeals against internal assessments must be made by. Any appeals will be dealt with in accordance with the centre's Internal Appeals Procedure (IAP) document.

## 22.0 Results

22.1 Candidates will receive individual results slips on results days,

- in person at the centre
- by e-mail to their school e-mail address

22.2 The results slip will be in the form of a centre produced document.

22.3 Arrangements for the centre to be open on results days are made by the Data, exams and finance lead.

22.4 The provision of the necessary staff on results days is the responsibility of the Data, exams and finance lead.

## 23.0 Enquiries about Results (EAR)

23.1 EARs may be requested by centre staff or the candidate following the release of results. A request for a re-mark or clerical check requires the written consent of the candidate, a request for a re-moderation of internally assessed work may be submitted without the consent of the group of candidates.

23.2 The cost of a review of marking will be paid by the centre for English and Maths threshold students. Other candidates will need to pay for their RoM. Some subjects may choose to fund this.

23.3 All decisions on whether to make an application for a RoM will be made by the Subject leader in collaboration with the subject teacher if being funded by the school.

23.4 If a candidate's request for an EAR is not supported by the College, they will need to process this with the exams officer and fund it themselves.

23.5 All processing of EARs will be the responsibility of the Exams Officer, following the JCQ guidance.

## 24.0 Access to Scripts (ATS)

- 24.1 After the release of results, candidates may ask the exams office to request the return of written exam papers by the published internal deadline.
- 24.2 Centre staff may also request scripts for investigation or for teaching purposes. For the latter, the consent of candidates must be obtained.
- 24.3 Processing of requests for ATS will be the responsibility of the Exams Officer/ Exams Senior Administrator

## 25.0 Certificates

- 25.1 Candidates will receive their certificates
- in person from the Telfer Reception
  - by post to their home address (candidates to provide a self-addressed envelope)
- 25.2 Certificates can be collected on behalf of a candidate by third parties, provided they have written authority from the candidate to do so, and bring suitable identification with them that confirms who they are.
- 25.3 The centre retains certificates for a minimum of 5 years.
- 25.4 A new certificate will not be issued by an awarding organisation. A statement of results or confirmation of results may be issued if a candidate agrees to pay the costs incurred.

## 26.0 Appendices

### 26.1 Appendix A

	General roles	Access arrangements / special consideration roles	Invigilator / invigilation / malpractice roles
<b>Possible role options for inclusion in policy (select as many as required)</b>	<ul style="list-style-type: none"> <li>• Head of centre</li> <li>• Deputy headteacher</li> <li>• Heads of faculty</li> <li>• Heads of subject</li> <li>• Head of key stage</li> <li>• Senior leadership team</li> <li>• Exams officer</li> <li>• Data, exams and finance Lead</li> <li>• Exams officer senior administrator</li> <li>• SENCO</li> <li>• Subject teachers</li> <li>• Governors</li> <li>• Trustees</li> <li>• Candidate</li> <li>• Parent/carers</li> <li>• Others at ECC</li> </ul>	<ul style="list-style-type: none"> <li>• SENCo</li> <li>• Assistant SENDCo EAA</li> <li>• AIS Manager</li> <li>• Doctor</li> <li>• Pastoral teacher</li> <li>• Educational psychologist</li> <li>• Specialist teacher</li> <li>• Exams officer</li> <li>• Exams office senior administrator</li> <li>• Lighthouse lead teacher</li> <li>• Others at ECC</li> </ul>	<ul style="list-style-type: none"> <li>• Exams officer</li> <li>• Data, exams and finance Lead</li> <li>• Exams office senior administrator</li> <li>• Centre administration</li> <li>• Support staff</li> <li>• Senior leaders</li> <li>• External staff</li> <li>• Agency employees</li> <li>• Head of centre</li> <li>• Senior leadership team</li> <li>• Senior Invigilator</li> <li>• Invigilator</li> </ul>